

Your décor should strengthen your business DNA. By Jeryl E. Spear

Are you hankering to build your dream salon, or at least give your current one a major sprucing? Before flipping through all those hefty catalogs and sorting through piles of paint chips, bear in mind that your interior must speak volumes about your niche brand. What should it be saying? According to Laurel Brown, founder of the Brownhouse design firm in Madison, Wisconsin, it all depends on your DNA-the detailed personality and core focus of your business.

"Salons are style-driven businesses that cater to like-minded clients," notes Brown, "Within this basic framework, your business must have a strong niche position that differentiates its DNA from other salons in your marketplace. Your décor provides an immense opportunity to visually refine your salon's focus, whether it's über-trendy, minimalist funky, warm and elegant, or urban chic."

"Competition in the salon business is stiff. Your décor is one way to differentiate your brand from the six or seven salons down the street," adds interior designer Raad Ghantou, founder of RG & Associates in Dana Point, California, who has designed the interiors of everything from stellar salons and yachts, to swanky nightclubs in the Middle East. "This

includes making a strong statement about what your business represents through key pieces in your salon. If you're planning on having a beautiful fountain as your salon's centerpiece, for instance, investing in a custom-designed fountain that speaks to your salon's niche brand is much more desirable than purchasing a less-expensive, ready-made model that doesn't epitomize your DNA-no matter how attractive it might be."

Brand Spanking New

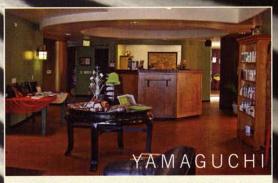




"We've themed our salon with bird of paradise to let clients and passersby know that even if it's the dead of winter, there's still a slice of paradise that they can enjoy," says Susan Hoedel, owner of Allure Day Spa and Hair Design in Anchorage, Alaska.



Re-ac-tion salon's gleaming façade says more than a thousand words about the focus of its brand and the experience that awaits clients who crave contemporary urban luxury.



"We've identified the underlying personality of our core clientele as the 'earth' element," notes Melissa Yamaguchi, feng shui guru and cultural minister of Yamaguchi Enterprises. "As such, we've made the welcoming areas in all of our seven locations simple, nurturing and warm."



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re-ac-tion: Photo and equipment: Belvedere



## EXPERIENCES

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The shampoo area may seem like a utilitarian space to your staff, but for clients who crave the cleansing process, the entire backwash experience can seal their loyalty to your salon. If you're focused on installing European-style shampoo stations, you're on the right track. But what about all the details that make this experience so delicious? Designer Laurel Brown suggests avoiding an eye-blinding ordeal by installing soft lighting above the shampoo area, and relying on wall sconces for the majority of your lumens. She also suggests installing towel warmer cabinets for a delightful add-on experience, and providing unobtrusive footrests that will keep height-challenged clients' feet planted firmly on the ground while they drift away to shampoo paradise.

True to its Aveda roots, the Mango Salon has an open floor plan that still embraces clients with warm woods and glowing light treatments. The massive skylight that's strategically situated over the workstations and shampoo area bathes haircolor in natural light.







The color bar phenomenon continues to grow, and with it come increasingly inventive designs that allow salons to not only bring color out in the open, but also to brand their specific areas of expertise. "In keeping with our position as a L'Oréal Professionnel flagship salon, as well as our progressive hair culture, we created a complete urban chic experience for our clients-from the consultation right through to the color application," says Franck Rihouey, owner of the Saint Germain Salon in Washington, D.C. "The bar and cabinetry are by Eggersmann, a German company that designs high-end kitchen equipment. The look is stunning, yet practical, with oodles of storage space and a nonabsorbent stainless steel counter. It's also equipped with an espresso machine, a dishwasher and a Sub-Zero refrigerator and freezer. And, like the great chefs who allow guests to watch as they prepare their delectable dishes, our colorists consult, mix and create beautiful color designs in front of our clients."